

LIESBETH GIJSEL

Data Analyst

CONTACT:

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EDUCATION:

B.S. in Logistics:
KHLIM Limburg
Belgium 2005

**B.A. in Strategic Enterprise
Management:**
KH Kempen
Belgium 2006

CERTIFICATIONS:

Business Intelligence Analyst
UC San Diego extension

Lean Six Sigma Green Belt
SMI Institute

Responsive Web Design

TECHNICAL SKILLS:

- MS SQL (4+ years)
- Excel (advanced)
- Tableau (2+ years)
- Visual Studio
- Html / CSS
- JavaScript
- Python

LANGUAGES:

Fluent:
English / Dutch / Spanish

Conversational:
French / German

WORK EXPERIENCE

Lytix Inc. - Review Operations Analyst II

Dec '15 – Current (San Diego, CA)

Responsible for all tools, reports and processes that support review operations of 5 million video events per month.

- Collaborate with stakeholders across the company to provide analytics solutions.
- Created dashboards and reports in an agile development environment.
- Worked with review, install, data, and engineering teams to identify process gaps, eliminate waste and improve workflows.
- Helped to identify KPIs and implement reporting and processes around them.
- Helped to consolidate disparate datasets into concise meaningful reports.
- Lytx “Point Guard” department SME on review operations data and reporting.
- Member of the Change Advisory Board and NPI (New Product Introduction) team.
- Monitored process compliance for review centers and installation teams.
- Create self-serve reports tailored to individual skill levels and knowledge.
- Experience defining requirements and using data and metrics to draw business insights.

Hiatus - World travel

Traveled through Europe, South America and USA. Volunteered with local community programs to teach Mathematics, and English.

Citibank - Fraud, Credit and Risk Specialist

Feb '09 – Nov '13 (Barcelona, Spain)

Credit and fraud risk report analysis. Identified suspicious activity using geographic and historical purchasing data.

- Made timely decisions balancing company risk and customer satisfaction.
- Preparation of Fraud Detection and Credit Risk activities performance reports.
- Elected voice of employee, SME of department
- Training new agents and monitoring department SLAs.

UTi Worldwide - Logistics Analyst

Nov '07 – May '08 (Antwerp, Belgium)

Administrator in a high-volume distribution facility.

- Verified shipment accuracy and reconciled any discrepancies.
- Ensured compliance with company customs safety and hazmat policies.

Maersk - Logistics Analyst

Dec '06 – Jul '07 (Barcelona, Spain)

Oversaw international transport within Europe.

- Coordinated logistic between clients, transportation, and storage.

Port of Barcelona

3-month internship (Barcelona, Spain)